

Your trusted maintenance and services partner



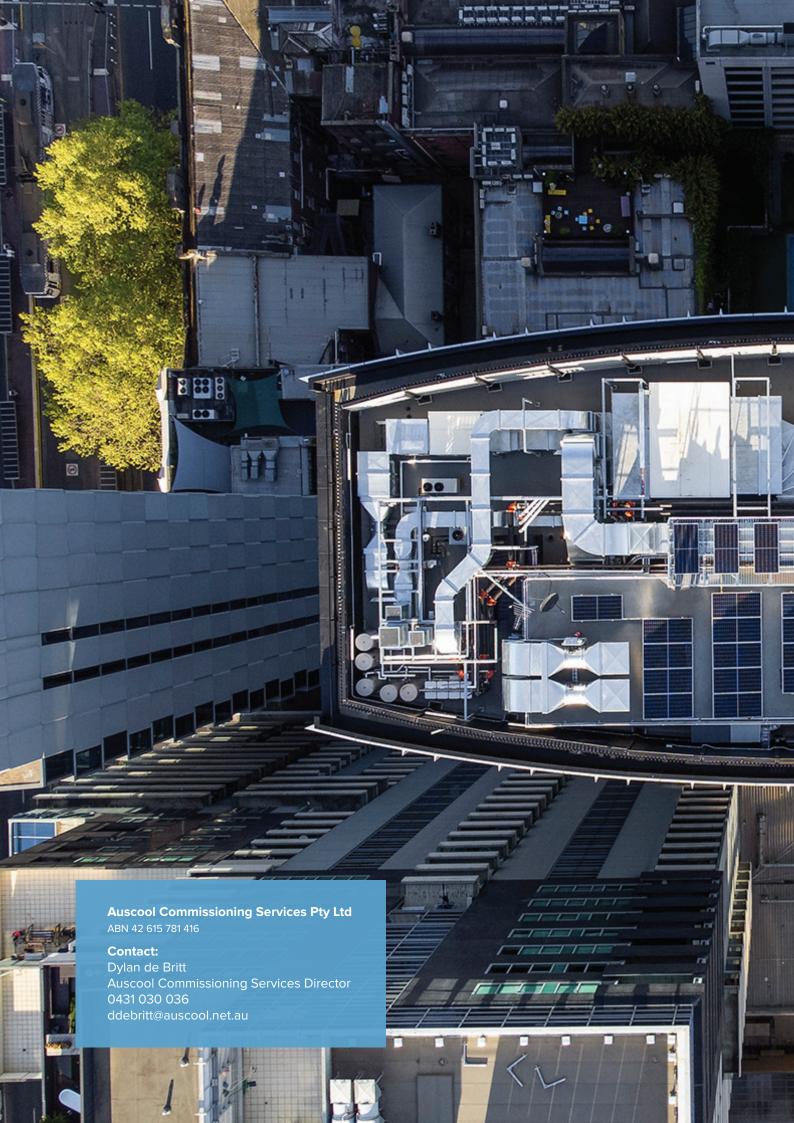




Table of Contents

Auscool Commissioning Services	3
What we're about	4
Core competencies	4
Service Straight Up	4
Specialised Services	5
24/7 EMERGENCY ASSISTANCE	5
We've earned our reputation	6
Industry experience	6
Meet our crew	7
We always play it safe	9
Highest quality every time	10
Compliance with Industry Standards	10
Licences	10
Insurances	10
Professional associations and memberships	11
We give back	11
Client testimonials	11
Get in touch	12



Meet Auscool

Since its humble beginnings in 2004, Auscool has grown into an end-to-end air conditioning and mechanical services solutions business. Recognised as a HVAC industry leader, we've earned our reputation by delivering consistently high-quality service and advice through our experienced team of experts.

Auscool is a proudly Australian-owned business whose directors and leaders take a hands-on approach to servicing clients. Building and maintaining long-term, trusted client relationships are the foundations of our success, leading to rapid growth and expansion into the national market.

With a team of over 100 full-time staff and well-established local sub-contractor partners, Auscool offers design and construct solutions through to service and maintenance, protecting your building asset.

Auscool Services

- Programmed preventative maintenance
- · Service breakdowns and repair
- Fault finding
- 24-hour service
- Installation
- Design and consultancy
- Project management
- Air and water commissioning
- · Full function fire and smoke management testing
- Site dilapidation and auditing
- Essential service maintenance and reporting
- Estimating
- Engineering
- Drafting

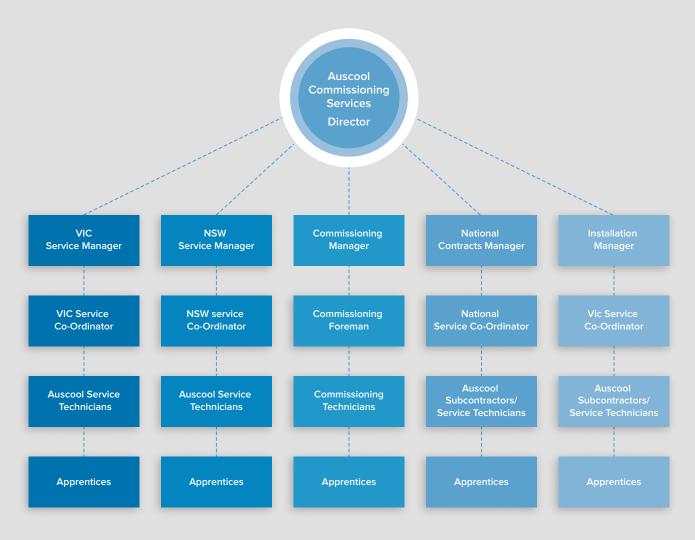


Auscool Commissioning Services

In response to a growing demand for quality HVAC repair and maintenance services, we created Auscool Commissioning Services, an independent service and commissioning company in 2016.

We've gathered an experienced and dedicated team who understand the importance of planned and preventative maintenance in protecting your building asset. Should your system ever fail, our responsive and reliable breakdown service will have you back up and running as quickly as possible, minimising any disruption.

Our Company Structure



What we're about – Vision, Mission & Values

Our vision to be the leading HVAC service and maintenance company in Australia, delivering 100% client satisfaction.

Our mission is to provide the highest quality service and maintenance of HVAC systems to our valued clients for the life of their assets. We value the relationships we've built with our clients, developing trust through the great work and expert knowledge of our friendly team. We turn up every day ready to deliver our best.

It all boils down to open and regular communication to develop a shared understanding and clear expectations. We strive to not just manage expectations but to exceed them. For us there's no better measure of success than making our clients happy.

We owe our success to our people. It's their hard work and dedication that helps us achieve our goals. By investing in developing a capable team, we're proud to have created a positive environment where people are happy to come to work each day.

Developing strong bonds with our crew, we keep each other safe at work, knowing the most important thing is to return home to our loved ones every day.

AusCool Capabilit







Consistently high-quality maintenance and service



Unbeatable customer service



Reliability



Expert knowledge



A positive and healthy company culture



Service straight up

The number one priority at Auscool is client satisfaction. If you're not happy, we're not happy. It's that simple.

We take a 'whole life approach', listening to understand your challenges and needs to provide the best possible solutions and service.

Developing trusted relationships with our clients, we monitor and protect your building asset for the long-term, ensuring maximum performance and value.

Our highly skilled and qualified technicians can service, maintain, and repair a variety of systems from single splits to VRF air conditioners and central plant equipment in hotels, high-rise apartments, and office buildings.

We offer a comprehensive range of solutions to maintain, commission and repair all major brands of mechanical air conditioning and ventilation systems.

Specialised services

- Programmed Preventative Maintenance and Service
- Repairs and breakdowns
- Air Conditioning and Refrigeration systems
- Heating, Ventilation and Extraction systems
- Heating, Ventilation and Extraction systems
- Cooling Towers
- Ducting Systems
- Central plant and equipment, chillers and boilers
- Condition and dilapidation reports
- Replacement quotations
- Air and water balancing
- Quality assurance testing
- Vac and gas processes
- Full function fire testing
- Stair pressurisation testing
- Full system interface testing
- Design and consultancy

We've earned our reputation

Our business may have grown nationally, but we haven't lost the personalised services of a small business that is at the heart of Auscool. Knowing our clients and anticipating their needs is what makes us tick.

Managing a diverse range of projects across different industries including, but not limited to, commercial, retail, hospitality, education, and government, we've built a solid track record for providing prompt, reliable service, earning our reputation as a leader in the industry.

24/7 Emergency Assistance 1300 230 255

Timing is everything should your air conditioning system break down.
Our experienced crew are on call, day or night, any day of the year, should you have a verified air conditioning emergency. With extensive knowledge and equipped vehicles, our technicians can quickly diagnose and resolve the problem to restore your system as soon as possible, minimising disruption and protecting those inside the building.

Industry experience

Auscool services national clients across a wide range of industry sectors. By establishing solid relationships with local partner contractors, we maintain a consistent, high quality service no matter the location.

Our experience managing projects of varying size and complexity includes preventative maintenance and reactive maintenance services for residential apartment buildings and student accommodation, through to commerical real estate and medical facilities.



Residential

- Opera
- Holme
- · Aqui Promenade
- Banksia
- Hawthorn Park
- Oros



Commercial Office Buildings

- Nissan Head Office
- Vic Roads head Office
- Wellington Health



Medical

- Medical isolation Wards (Casey, Northern, Williamstown hospitals)
- Vermont Private Hospital
- Medical One Practices
- NDIS/ARUMA disability services Australia (Nationally)



Commercial Real Estate Properties

- JLL
- Savills
- Colliers
- Mucahy Butera





Education

- Penliegh Essendon Grammar campuses
- Our Lady of Mercy College



Hotels

- Hyatt Centric
- Chadstone Hotel
- Pullman Hotel Group
- Mercure Hotel Group



Hospitality

- Grill'd (Nationally)
- Fonda (Nationally)



Student Accommodation

- Scape Melbourne/Sydney
- UniLodge
- Y Suites
- Global Student Accommodation



Retail

- Automotive Brands Group (Nationally)
- Burson Automotive Group (Nationally)
- Bapcor Group



Meet our crew

Auscool's reputation for delivering excellent service is all due to our highly skilled team, who are the best in the business.

With a crew of specialist tradespeople and technicians, we're ready to respond to any HVAC challenge.

Our collective knowledge and experience are the keys to our success and why our clients trust us with their most valuable assets.

To enable this, we invest in ongoing training and professional development of our team, who are accredited and certified to deliver outstanding workmanship and service.

Team competencies

- Mechanical services plumbers
- Refrigeration mechanics
- Electricians
- Mechanical engineers
- Fabricators
- Mechanical drafting (BIM specialists)
- · Boiler technicians
- Chiller Technicians
- Commissioning Technicians
- · Controls Technicians
- Asset Management Systems
- Advisory Services





Dylan de BrittAuscool Commissioning Services Director

Our director Dylan walks the talk. As an electrician and refrigeration mechanic by trade with over 16 years of experience, not only as a service technician but as a site foreman, and lead commissioning technician in construction, he knows a thing or two about the HVAC industry. From service, maintenance, electrical controls, commissioning, essential service testing, fire and smoke management, project management, estimating and design, Dylan's extensive knowledge and experience are unrivalled and what makes him the go-to for advice.

Leading by example, Dylan's approachable and open nature brings this powerhouse team together to deliver the best service in the industry. He can stay.



Steve Morris NSW Service Manager

Steve is an all-rounder with over 20 years in the HVAC Industry. With experience as a services technician, VRF Plumber, site supervisor, business development management for Panasonic, and HVAC Project manager, there isn't anything he can't do! Managing operations in New South Wales, Steve's experience and drive have been integral to our national expansion, ensuring our highest quality and customer service standards.



Taryn Craig
National Contract Manager

Managing hundreds of commercial sites across Australia for multiple national clients, Taryn is the one who keeps it all in check. Her commitment to quality and attention to the smallest detail ensures that each project, whether small or large, receives the same dedicated service and outstanding results.

With hands-on knowledge working previously as an air conditioning and refrigeration mechanic before being promoted to manager of the national team, Taryn is a perfect example of the career opportunities and development available at Auscool.



Michael Casey
Commissioning Manager

Balancing business and customer needs, Michael achieves win-win results. With a cool head, attention to detail and in-depth knowledge of trade, practice, and management, Michael leads our commissioning team and drives quality assurance to achieve our high standards.

Starting his career as an electrician in 2006, Michael has domestic and commercial construction experience and a solid understanding of HVAC and refrigeration systems as a qualified air conditioning and refrigeration mechanic.



Leslie Joyce Installation/Small Projects Manager

No one knows the HVAC industry like Les. His infectious passion, organisation skills and eagle-eyed detail make him the perfect project manager. Les joined the services team as an experienced air conditioning and refrigeration mechanic and installer and knowledge from working previously as a technician team manager for a large multinational.



Esther Cerra
Melbourne Service Coordinator

Every team needs a Esther. A superstar organiser with amazing communication and interpersonal skills, she ensures we deliver and maintain exceptional service standards by following a proven plan. Not only does she ensure that customer requirements and organisational service targets are met, but Esther also drives continuous improvement, setting the bar high.

Driven by a strong work ethic, and enjoyment in building and maintaining customer relationships, Esther is a valued team player.

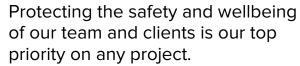


Caitlin Burns
National Service Co-ordinator

Caitlin is the backbone of our team. Expertly scheduling and organising our team of technicians and sub-contractors is no mean feat! She does it all with ease and a wicked sense of humour, making her a well-loved addition to the team by clients, suppliers, and subbies alike.

As an experienced administrator and coordinator in the building and construction industry, there's nothing Caitlin can't manage to keep our office running smoothly.

We always play it safe



Developing and implementing the highest health and safety standards and procedures ensures the safety of all materials, tools, and workers, meaning we all go home safe each day.

With a commitment to ongoing training, our team remains at the forefront of all industry developments and regularly reviews our safety procedures and risk management systems for continuous improvement across our business.

Highest quality every time

Auscool's uncompromising quality standards remain at the forefront of our service delivery.

Employing a comprehensive quality management system, we conduct regular quality reviews and training for our team to maintain our high standards.

After years of experience servicing and maintaining a variety of systems, we have developed clear processes and procedures that ensures every team member follows best practice for quality and safety.

Compliance with Industry Standards

We comply with all industry standards and codes in Australia:

Building Code of Australia

Industry Best Practice, Australian Standards

National Construction Code (NCC)

Workplace Health and Safety Act 2011

CM3 prequalified

AS/NZS 3666 Set: 2016 – Air Handling and Water Systems of Buildings – Microbial Control

AS1324.1, **AS1324.2** – Air Filters for use in General Ventilation and Air Conditioning

AS/NZS 1668 Set 2016 – The Use of Ventilation and Air Conditioning in Buildings – Fire and Smoke control in buildings.

AS1851-2012 Maintenance of Fire Protection Equipment – Part 6, Management Procedures for Maintaining the Fire Precaution Features of Air Handling Systems.

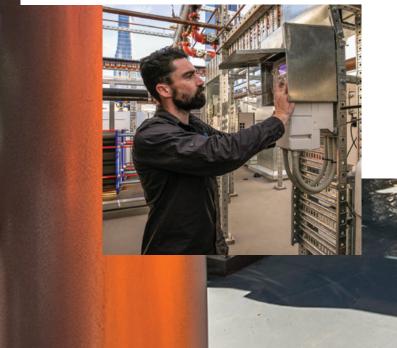
DA19 – HVAC&R Maintenance – Australian Institute of Refrigeration, Air Conditioning and Heating (AIRAH)

DA18 Water Treatment – Australian Institute of Refrigeration, Air Conditioning and Heating (AIRAH)

DA17Cooling Towers – Australian Institute of Refrigeration, Air Conditioning and Heating (AIRAH)

Guide to Best Practice Maintenance & Operation of HVAC Systems for Energy Efficiency-2112

 energy and water efficiency aspects of maintenance and operation of HVAC.





Licences

Arctick Licence = AU42257 Electrical Licence = 32472

Insurances

We hold the necessary Public and Products Liability insurance (\$20mil), Professional Indemnity (\$5mil) and Workcover insurance.

Professional associations and memberships

- Registered with the Plumbers Registration Board No. 44410
- Registered with The Australian Refrigeration Council No. AU02781
- Member of AIRAH
- Member of Master Plumbers Association
- Member of Energy Save Victoria

We give back

Connecting with the communities we work and live in is important to us and helps increase the overall wellbeing of our team.

Outside work, our crew can be found on sporting fields, coaching teams, school fundraisers, or cheering from the crowd.

Whether supporting our local sports team or raising money for a charity close to our team's hearts, it's all part of Auscool's DNA to make a difference.

Auscool proudly supports

- Steptember, Cerebral Palsy
- The Raising Sun, Australian Soldiers and families
- Pancare Foundation
- Humpty Dumpty Foundation
- Camp Quality

Auscool proudly sponsors

- · Eltham Turtles Football Club
- Lilydale Montrose Soccer Club
- Mazenod Women's Soccer team
- Parade College old Paradians' Association Hall of Fame



